

COMPLETE PROACTIVE AND REACTIVE REMOTE SUPPORT FOR YOUR EMPLOYEES WHEREVER BUSINESS HAPPENS

Current events demand IT leaders ensure they're ready to support long-term remote work and keep their organisations running and driving growth. Provide a holistic IT experience by combining the powerful remote monitoring and management (RMM) of Central and the seamless remote support of Rescue to enhance security, boost productivity, improve customer/employee satisfaction, and decrease support costs.

Central Protect and Secure Your Endpoint Infrastructure with Central

With a dispersed, remote workforce, it's critical to mitigate the risk of cyber threats from all endpoints. Central gives you a single pane-of-glass view into your endpoint infrastructure, allowing you to proactively solve concerns before they become problems and automate routine IT tasks without disturbing your end users.



Increased Efficiency & Productivity

- Best-in-class remote access
- User & device management
- Computer grouping
- One2Many automated task management
- Proactive & self-healing alerts
- Advanced scripting



Complete Endpoint Security

- Critical patch management (Windows and application updates)
- LogMeIn Antivirus powered by Bitdefender
- 256-bit SSL encryption
- Two factor authentication



Better Visibility

- Asset management
- Computer audit & inventory
- Advanced reporting

Rescue Support Computers & Mobile Devices with Rescue

Be there when anything goes wrong with an employee's device or equipment, even if it's outside of your endpoint infrastructure. Rescue lets you seamlessly connect to any user device in seconds and troubleshoot issues securely to maximise satisfaction and minimise downtime.



Seamless & Secure Connections

- Access a device in 20 seconds or less
- No preinstalled software required
- Multi-platform support
- One-click Calling Card for end users
- Permission-based security
- Interruption-free reboot & reconnect



Mobile Support

- Remotely view iOS & Android devices
- Remotely control select Android devices
- Click2Fix one-click solutions
- Push device configurations
- Mobile SDK



Tailored to Your Business

- Customisable branding
- Supports complex workflows
- Supports dynamic team structures
- Multi-session handling
- Technician collaboration

Consolidate Your IT Toolkit and Get Industry-Leading Proactive and Reactive Remote Support with One Company

Central and Rescue are owned exclusively by LogMeIn to greatly simplify your vendor management. LogMeIn is uniquely positioned to empower people and businesses to do their best work simply and securely: whenever, however, and most importantly wherever.